

MoversSuite

by **EWS**

What's New in MoversSuite

MoversSuite Version 2025.06

RELEASE DATE: March 17, 2025

Not sure what the color codes mean throughout these notes? See [Color Code for Updates](#) for details.

Notices

AlternateBillTo table is being removed

The AlternateBillTo table will be removed from the database schema in an upcoming release. This table stores information on what address types are available for each customer. This information will be pulled from the vCustomerInformation view.

Please check any custom reports and processes that you may have to see if they reference the AlternateBillTo table. If they do, then check future releases for more information on accessing similar data through the new view.

REFERENCE NUMBER: MOV-7341

Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
	New Product Feature	-
2	Release Enhancement	8
3	Release Fix	10
	Schema Change (tables affected)	74

Admin Changes	3
Standard Reports Affected	-

Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

Topic Name	Status
BI Tool Renaming Column Titles	NEW!
BI Tool Renaming User Defined Fields	NEW!

Video Updates

This section features the new video available within the Online Help with this release. Find all the latest videos through our [Training Center](#).



Click the link to view the new video: [BI Tool: Customization](#)

This video shows how to change data formats and column titles within the BI Tool. The video uses the new BI Tool View “Order History Report” and its required format changes as the example.

MoversSuite Updates

This section lists the features, enhancements, and fixes added to MoversSuite and MoversSuite integrations.

BI Tool

New view: Order History Report

The new view, Order History Report, is available to **BI Tool** users and provides access to all the data visible within the **Order History** screen, such as Changed, ChangedBy, ChangedIn, ChangedOn, and ChangedTo data. This view is found within the Business Category “Order Information” when creating a **BI Tool Data Source**.

The complete list of the data available within the Order History Report view is as follows:

Column	Description/Field Location
OrderId	Primary key on the Orders table used to identify a specific order record.
OrderNumber	Order Number for the record.
EstimateNumber	Estimate Number for the record as shown on the Name, Address, Phone tab.
OrderBranch	Branch assigned to the order (see Branch Setup for details).
ShipperLastName	Last Name/Company Name of the record from Name, Address, Phone tab.
ShipperFirstName	First Name/MI of the record from Name, Address, Phone tab.
OrderStatus	Order Status for the record.
BookDate	Book Date of the record as shown on the Move Information tab.
CreatedDate	Created Date of the record as shown on the Move Information tab.
Changed	The name of the field or setting updated.
ChangedTo	The new value assigned to the Changed field.
ChangedBy	The full name of the user that performed the change (last name followed by a comma and their first name from their Personnel Setup record).
ChangedIn	The name of the module or process that the change occurred in. This list includes modules such as “Order Information” and “Office & Industrial” and also includes “MSWeb”, “Admin”, and could even include the name of the external process that caused the change.
ChangedOn	The date and time of the change.

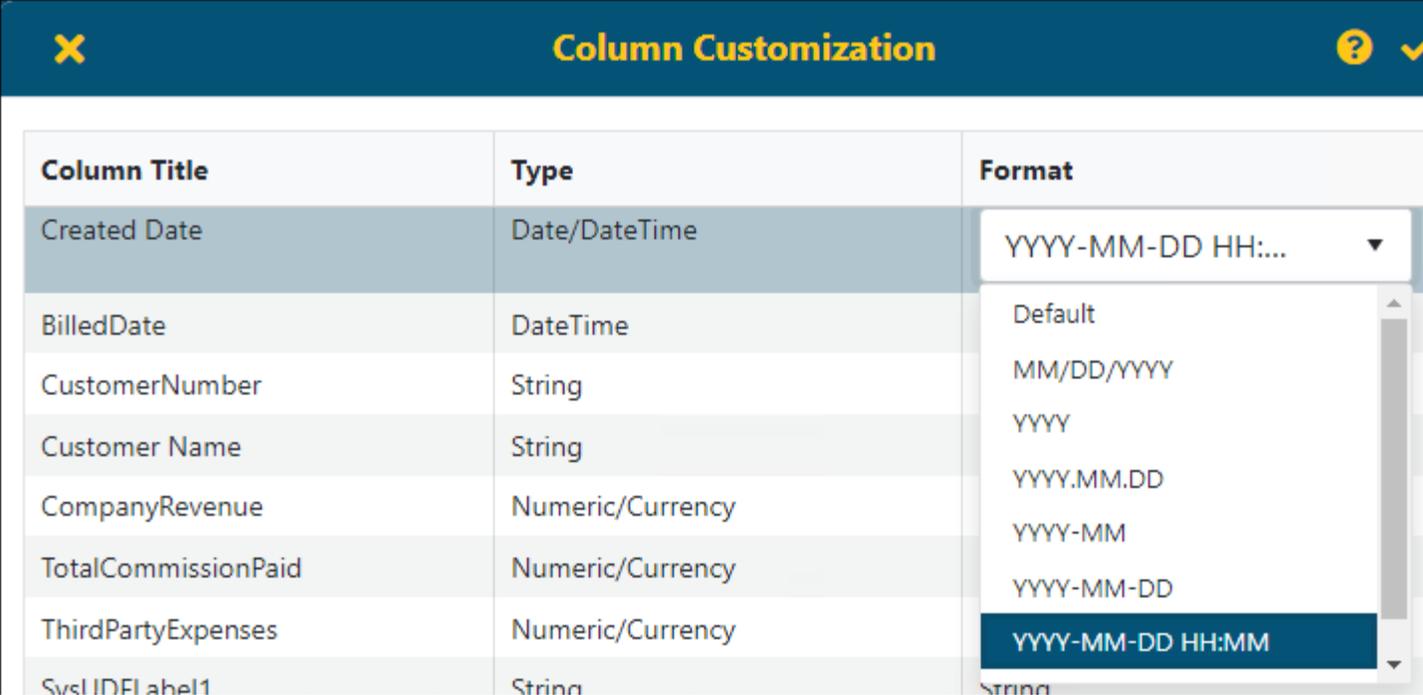
It is important to use the Date Range filter within Customization when using this view. Since the data returned from this view can be excessively large without a Date Range filter, it is recommended that filters be in place within **BI Tool Data Sources** > Customization. Additionally, it is also suggested that the Date Range filter use either the BookDate, CreatedDate, or ChangedOn for this view. See **BI Tool Date Range** for details.

All dates referenced for this view are stored in the database with a timestamp in the following format: YYYY-MM-DD HH:MM:SS.SSS; however, the format used within the BI Tool is YYYY-MM-DD HH:MM. This format is not the default format; therefore, use the instructions below to update appropriate column formats to YYYY-MM-DD HH:MM.

NOTE: Without updating to this format, the date and time will not be available within the BI Tool view “Order History.”

1. Go to the appropriate Data Source or start a new Data Source. ([BI Tool Data Sources](#))
2. From Main, click  to open the menu and choose “Customizations.”
3. Find the Column Title that needs to be updated to include the timestamp, such as “Created Date” in Figure 1.
4. Make sure Type is set to “Date/Date Time” (or DateTime).
5. Click the corresponding cell in the Format column and click  to open the menu. Choose YYYY-MM-DD HH:MM, which is the only option that includes both the date and the time.
6. Click the checkmark in the upper right corner to save any changes made on that screen.
7. Be sure to click the checkmark on the Data Sources screen to save changes there, as well.

TIP: See the new [BI Tool](#) video [BI Tool – Customization](#) which uses the changes required for the new Order History Report as an example. Click the video name to view.



Column Title	Type	Format
Created Date	Date/DateTime	YYYY-MM-DD HH:MM
BilledDate	DateTime	Default
CustomerNumber	String	MM/DD/YYYY
Customer Name	String	YYYY
CompanyRevenue	Numeric/Currency	YYYY.MM.DD
TotalCommissionPaid	Numeric/Currency	YYYY-MM
ThirdPartyExpenses	Numeric/Currency	YYYY-MM-DD
SysIDLabel1	String	YYYY-MM-DD HH:MM

Figure 1: Changing the Format of Column Title within Customization.

RELATED TOPICS:

- [BI Tool Data Sources](#)
- [BI Tool Column Customization](#)
- [BI Tool View by Field](#)
- [BI Tool Views \(by Category\)](#)
- [BI Tool Views \(by Name\)](#)
- [BI Tool Views \(by Alias\)](#)
- [Order History](#)
- [Order History Fields](#)

REFERENCE NUMBER: MOV-7411

BI Tool

SIT Information view updated to include Book Date and Created Date

The “SIT Information” view now includes the following key order dates:

Column	Field Location
BookDate	Book Date of the record as shown on the Move Information tab.
CreatedDate	Created Date of the record as shown on the Move Information tab.

“SIT Information” is found within the “Order Information” Business Category within the [BI Tool](#).

RELATED TOPICS:

[BI Tool Data Sources](#)

[BI Tool View by Field \(Order Information\)](#)

[BI Tool Views List \(by Name\)](#)

REFERENCE NUMBER: MOV-7412

BI Tool

TariffRate displays Rate Plan correctly

The TariffRate column available from the “Revenue Entry” and “Revenue Entry Revenue Only” views now displays the Tariff/Rate set on an order. This setting is managed through the following:

[Billing Information](#)

[Order Information \(Revenue Entry\)](#)

RELATED TOPICS:

[BI Tool](#)

[BI Tool Views](#)

REFERENCE NUMBER: MOV-7441

MoversSuite Administration Updates

This section lists the improvements made within [MoversSuite Administration](#) - also known as the [Admin Tool](#).

NO ADMINISTRATION CHANGES WITH THIS RELEASE

MSWeb Updates

This section lists the features, enhancements, and fixes made to MSWeb.

Move Information

Calendar date picker no longer appears with a gray background

The calendar that appears when setting a date no longer shows a gray background. The image below illustrates how the data picker should appear.

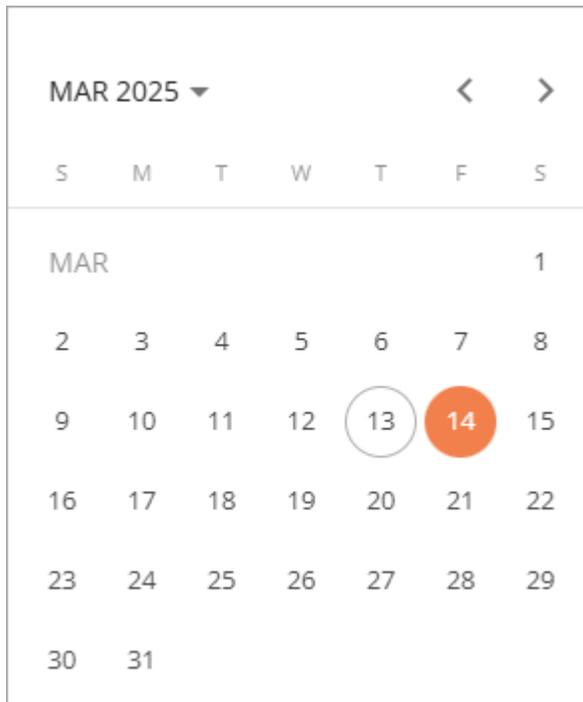


Figure 2: Calendar date picker

REFERENCE NUMBER: MOV-7435

Move Information

Type of Move options show in sorted order

The dropdown within Type of Move now lists the options in a sorted order.

ORDER DETAILS

Type of Move:

The screenshot shows a dropdown menu for selecting the 'Type of Move'. The menu is currently open, displaying a list of options. The selected option is 'COD Local'. To the right of the dropdown, there are two buttons: a green checkmark button and a red 'X' button. The dropdown menu has a scroll bar on the right side.

Type of Move
COD Local
Gov't Local
Interstate
Merchants Own
Military Cd 1-2
Military CD 3-8
Military Cd J

The Type of Move shows within MSWeb within Move Information > Order Details and within Create Order.

REFERENCE NUMBER: MOV-7418

RELATED INFORMATION:

[MSWeb Create Lead](#)

[MSWeb Create Order](#)

Database Changes

NO DATABASE CHANGES WITH THIS RELEASE

MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

[System Requirements](#), [Hardware Requirements](#), and [Software Requirements](#) have been updated to reflect the current versions needed for optimal security and functionality with MoversSuite.

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

NO CHANGES MADE TO THE RELEASE REQUIREMENTS IN THIS RELEASE

Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:

https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired.

On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.