

MoversSuite

by **EWS**

What's New in MoversSuite

MoversSuite Version 2025.04

RELEASE DATE: February 17, 2025

Notices

Not sure what the color codes mean throughout these notes? See [Color Code for Updates](#) for details.

AlternateBillTo table is being removed

The AlternateBillTo table will be removed from the database schema in an upcoming release. This table stores information on what address types are available for each customer. This information will be pulled from the vCustomerInformation view.

Please check any custom reports and processes that you may have to see if they reference the AlternateBillTo table. If they do, then check future releases for more information on accessing similar data through the new view.

REFERENCE NUMBER: MOV-7341

Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
	New Product Feature	-
2	Release Enhancement	3
3	Release Fix	5
4	Schema Change (tables affected)	71
1	Admin Changes	2

Standard Reports Affected	-
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Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

Topic Name	Status
View Details	NEW!

Video Updates

This section features the new video available within the Online Help with this release. Find all the latest videos through our [Training Center](#).

NO NEW VIDEOS WITH THIS RELEASE

MoversSuite Updates

This section lists the features, enhancements, and fixes added to MoversSuite and MoversSuite integrations.

BI Tool

Customer Name added to the Order Financial View

The Customer Name has been added to the Order Financial View. This column shows as “CustomerName” (no space) when adding through a Data Source. This view also currently contains the Customer Number from your accounting system.

RELATED TOPICS:

[BI Tool](#)

[BI Tool Views](#)

[BI Tool Data Sources](#)

[BI Tool View by Field \(Order Information\)](#)

REFERENCE NUMBER: MOV-7365

“Has Access” permission no longer allows the ability to edit the Data Source on a Report.

The BI Tool user permission “Has Access” is a read-only permission. This permission was erroneously allowing users the ability to edit a Data Source; however, only the “Is Creator” permission should allow this ability. Enterprise BI has this fixed so that now only the “Is Creator” permission will allow the editing of a report within the BI Tool Data Source.

How does a user know if they have an “Has Access” or “Is Creator” permission on a report? When a user tries to edit a report in BI Tool Data Sources (such as using BI Tool Filters and BI Tool Date Ranges, for example), if the edit icon is active then they have an “Is Creator” permission. An example of an active edit icon is shown in Figure 1. Users with only a “Has Access” permission on a Report will see an inactive edit icon should they attempt to edit the Data Source for that Report (Figure 2).

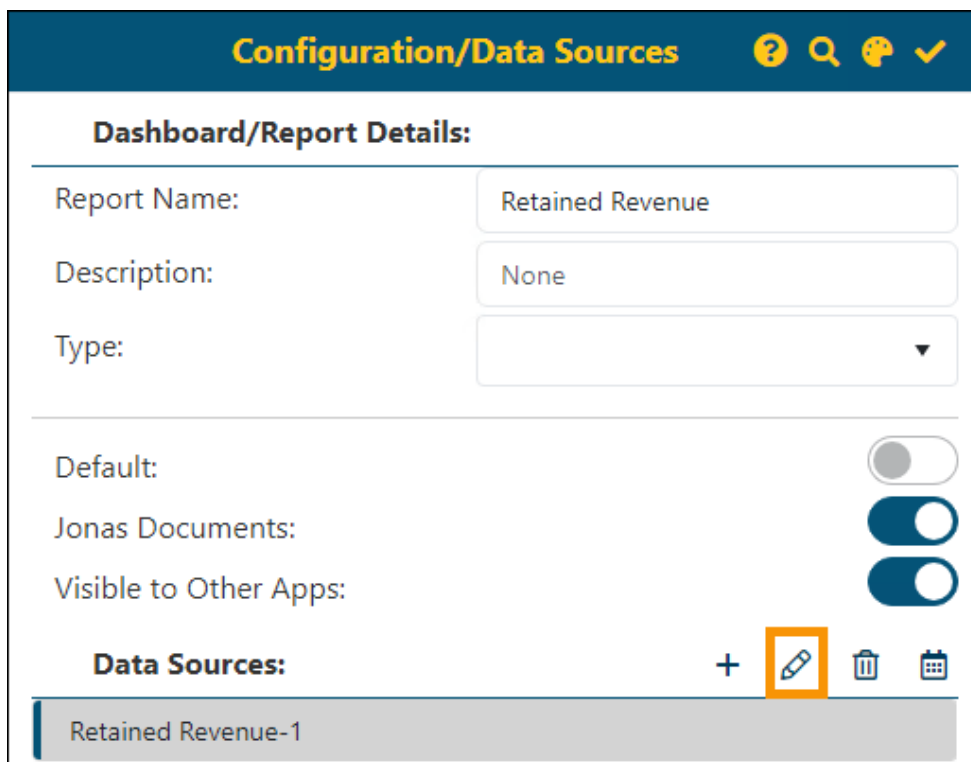


Figure 1: Active edit icon within Configurations/Data Sources.

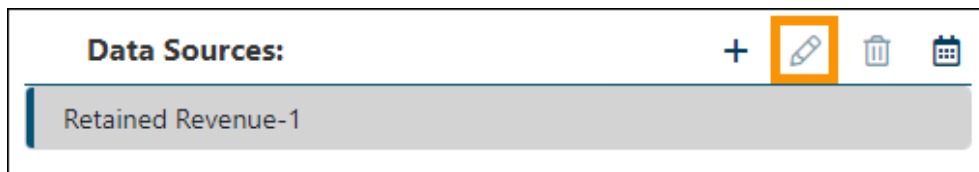


Figure 2: Inactive edit icon is indicated.

RELATED TOPICS:

[BI Tool Assigning Access to Reports](#)

REFERENCE NUMBER: MOV-7387

Sort Order functionality now works in headers that allow this ability.

Sort functions are now working properly within areas such as Data Sources > Customization > Column Titles.

To use Sort, click on the header to prompt the ascending or descending sort arrow. (MOV-6506)

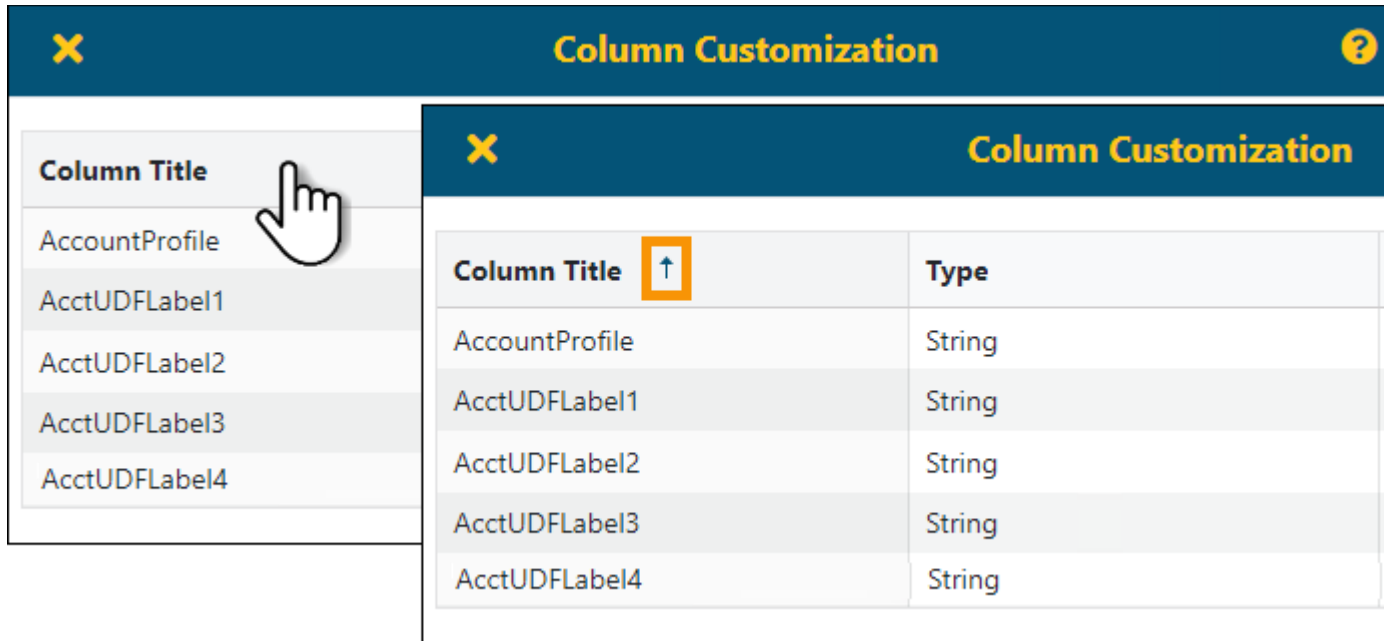


Figure 3: Click a header (left image) to prompt the Sort arrow (right image).

REFERENCE NUMBER: MOV-6506

MoversSuite Administration Updates

This section lists the improvements made within [MoversSuite Administration](#) - also known as the [Admin Tool](#).

Account Profile Setup

Sort added to Preset Addresses and Documents

When managing Preset Addresses or Documents within the [Account Profile Setup](#), you will now notice that these sub records are sorted alphanumerically in ascending order.

Preset Addresses show sorted by the Preset Name field.

Documents show sorted by the Document Name.

Prior to this fix, the records displayed in the order in which they appeared.

RELATED TOPICS:

[Account Profile](#)

REFERENCE NUMBER: MOV-6748

MSWeb Updates

This section lists the features, enhancements, and fixes made to MSWeb.

Order Information

Sort added to Preset Addresses and Documents

When booking an order and you are prompted to enter an Order Number for a foreign order, the Order Number now allows you to enter alphabetical characters including letters and a dash along with number.

Book Order Information

Please complete and/or verify the following required information to book this order.

Last Name / Company Name * First Name & MI

Branch * Type of Move *

Please supply a unique Order Number:

Van Line *

Order Number * Partial Overflow Set-off

Figure 4: Book Order Information dialog

Prior to this fix only numbers were allowed within the [Book Order Information](#) dialog.

RELATED TOPICS:

[Book Order Information](#)
[Order Number](#)
[Order Number Setup](#)

REFERENCE NUMBER: MOV-7419

Database Changes

There are four database changes in this release. Refer to [Schema Changes Version 2025.04](#) for details.

MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

[System Requirements](#), [Hardware Requirements](#), and [Software Requirements](#) have been updated to reflect the current versions needed for optimal security and functionality with MoversSuite.

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

NO CHANGES MADE TO THE RELEASE REQUIREMENTS IN THIS RELEASE

Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:

https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired.

On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.