

# MoversSuite

by **EWS**

## MoversSuite Version 2024.25

RELEASE DATE: December 9, 2024

### Version 2024.25 Notices

**NO NEW NOTICES FOR THIS RELEASE**

### Version 2024.25 Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
2	New Product Feature	14
1	Release Enhancement	63
2	Release Fix	69
2	Schema Change (tables affected)	27
1	Admin Changes	19
	Standard Reports Affected	0

### Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

### Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

## Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

**NO DOCUMENTATION CHANGES WITH THIS RELEASE**

## New Video

This section features the new video available within the Online Help at this release.

**NO NEW VIDEOS WITH THIS RELEASE**

Find all the latest videos through our [Training Center](#).

# Version 2024.25 MoversSuite

This section lists the features, enhancements, and fixes added to MoversSuite and MoversSuite integrations.

## Revenue Entry

### FEATURE

#### Option for addback based on Agent Percentage.

If you wish to base an addback item on the agent percentage of the revenue item, then there is new feature added in this release to do just that. An **Apply Agent Percentage to Add Back Item** flag is available within [Reduction Template Setup](#) that, when checked, evokes this feature.

The screenshot shows a 'Reduction Template Setup' dialog box for a template named 'Off the Top'. The dialog is organized into two main columns. The left column contains: a text field for 'Description' with the value 'Off the Top'; a section 'Apply Reduction Based On The Following' with a dropdown for 'Select Reduction Type' set to 'Percentage'; a text field for 'Flat Rate Amount'; a dropdown for 'Percentage Basis' set to 'Gross Amount'; and a text field for 'Percentage Rate' set to '4.000'. The right column contains: an 'Inactive' checkbox which is unchecked; an 'Add Back Item Details' section with a dropdown for 'Add Back Item Code' set to 'Addback Item (6002)', a dropdown for 'Add Back Branch' set to '-none-', and a dropdown for 'Add Back Agent' set to '-none-'. A checkbox labeled 'Apply Agent Percentage to Add Back Item' is checked and highlighted in yellow. At the bottom, there is an 'Item Code Mapping' button on the left and 'Duplicate', 'Delete', 'Save', and 'Cancel' buttons on the right.

Figure 1: Reduction Template Setup.

When this flag is set for a reduction, the application automatically calculates the add back item based on the Agent Percentage of the revenue item. The Agent Percentage is visible and can be updated within the [Reductions](#) screen.

Figure 2: Reductions screen.

The Agent Percentage defaults to what is set for the revenue item. It can be manually updated (enter a value between 0 and 100 and press Tab to save the setting). The application will update an existing add back item generated from the same reduction item, unless that add back item has accounting transactions generated for it.

Change Summary
Agent Percentage setting added to the <a href="#">Reductions</a> screen.
Apply Agent Percentage to Add Back Item flag added to <a href="#">Reduction Template Setup</a> that controls whether the Agent Percentage setting is available in Reductions.
Two database tables were updated for this feature.

**RELATED TOPICS:**

[Reductions](#)  
[Reduction Template Setup](#)  
[Add Revenue Item](#)  
[Version 2024.25 Database Changes](#)

**INTERNAL REFERENCE:** MOV-7278

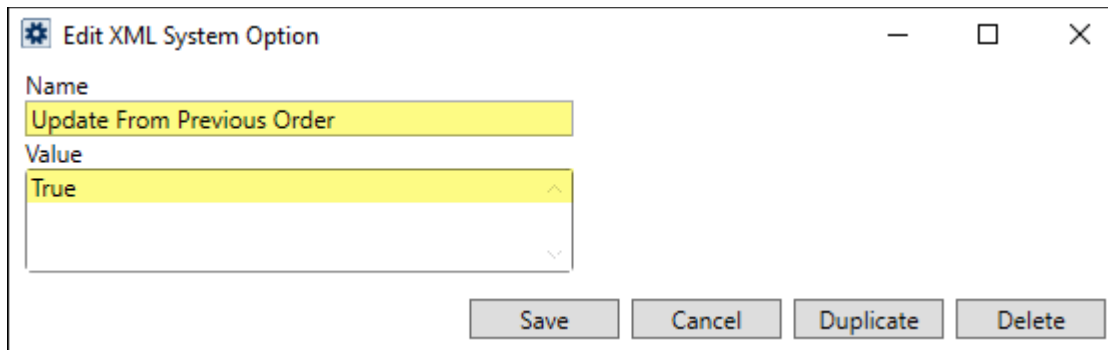
## Atlas Integration

### ENHANCEMENT

#### Previous Order logic now has feature switch.

Several Atlas agents wished to have an option to turn on a recently added feature that would update the Order Number in MoversSuite to match the latest order change in Atlas. The original feature was rolled out in Version 2024.22 of MoversSuite. This feature was on by default, which means that if Atlas sent down a new Order Number, the order was updated in MoversSuite. With this release, this order update feature will only be on if a system value has been set on the Atlas system; this feature is off by default.

To turn on the Order Number update feature, the following **XML System Option** must be defined for the Atlas Van Lines interface within **XML System Setup**.



The screenshot shows a dialog box titled "Edit XML System Option". It has two input fields: "Name" with the text "Update From Previous Order" and "Value" with the text "True". Below the fields are four buttons: "Save", "Cancel", "Duplicate", and "Delete".

Figure 3: Add XML System Option dialog.

To create this XML System Option and enable the Order Number update for Atlas, follow these instructions:

1. From **MoversSuite Administration** > Administration > click to open **XML System Setup**.
2. Locate and open the Atlas interface record (which is typically titled, "AtlasSuds.")
3. Select **Click here to add a new XML System Option.**
4. Set Name to "UpdateFromPreviousOrder" and the Value to "True," as shown in Figure 3.
5. Save the XML System Option.
6. Save the XML System Setup record.
7. Users will need to restart MoversSuite to enable this setting.

When enabled, the functionality noted for "Previous Order" within the **Atlas SUDS Order Download** topic is turned on. Of note, the Order Number change only occurs if there is not revenue entered on the prior order (PREORD). In the case where an Atlas Order Number changes and revenue has been entered on the "PREORD," then the following happens:

- The "PREORD" order in MoversSuite keep the same order number.
- A new order will be created based on the new shipment coming in from Atlas.
- From the new order, the user can get to the "original" order by using the Related Order section > "Go To" button, located within Move Information.



See **Atlas SUDS Order Numbers** for information on how this update affects MoversSuite Versions 2024.22, 2024.23, and 2024.24.

**RELATED TOPICS:**

[Atlas Integration](#)  
[XML System Setup](#)  
[XML System Option](#)  
[Atlas SUDS Order Download](#)

**INTERNAL REFERENCE:** MOV-7374

## Online Payments

BUG

### **Additional payment checks added to CSIPay requests.**

In some cases, such as when a user attempts to process the same payment multiple times, an error is returned indicating “Unable to locate payment...” Additional checks have been added to verify where a payment is at in processing and allows for a “longer time out time” supported by [CSIPay](#).

**RELATED TOPICS:**

[Online Payments](#)  
[CSIPay](#)

**INTERNAL REFERENCE:** MOV-7357

## MSCrew

BUG

### **PayCom entries now clear the grid when uploaded.**

MoversSuite now recognizes when a punch entry has been sent to PayCom and updates the [Export Punches to Payroll](#) screen accordingly. Prior to this fix, some punches were remaining in the grid after being sent.

**RELATED TOPICS:**

[Export Punches to Payroll](#)  
[MSCrew](#)  
[Mobile Crew Time](#)

**INTERNAL REFERENCE:** MOV-7335

# Version 2024.25 MoversSuite Administration

This section lists the improvements made within [MoversSuite Administration](#) - also known as the [Admin Tool](#).

## Reduction Template Setup

### FEATURE

#### Option for addback based on Agent Percentage.

As part of the changes made to Reductions as noted within Version 2024.25, the [Reduction Template Setup](#) now includes a new flag titled **Apply Agent Percentage to Add Back Item**.

Find details on this option within [Version 2024.25 MoversSuite](#) and under Revenue Entry: *Option for addback based on Agent Percentage*.

#### RELATED TOPICS:

[Reductions](#)

[Add Revenue Item](#)

[Version 2024.25 Database Changes](#)

**INTERNAL REFERENCE:** MOV-7278

# Version 2024.25 MSWeb

This section lists the features, enhancements, and fixes made to MSWeb.

**NO CHANGES MADE TO MSWEB IN THIS RELEASE**



# Version 2024.25 Database Changes

The following table lists the latest changes made to the MoversSuite database.

Table	Change
BillingMinorReduction	Added <b>IsAddbackBasedOnAgentPercentage</b> . This internal flag is used to indicate that an Agent Percentage has been applied to the reduction. The amount of that percentage is stored in the AgentPercentage column on this same table. This column was added to apply an Agent Percentage to the addback created from a reduction. Refer to <i>Apply Agent Percentage to Add Back Item</i> flag description within <a href="#">Reduction Template Setup</a> for more information. MOV-7278
	Added <b>AgentPercentage</b> . The percentage referenced when an addback is based on the Agent Percentage to build an addback item. This setting for defined reductions is found within the <i>Add Back as Item Code</i> section within the <a href="#">Reductions</a> screen. This column was added to apply an Agent Percentage to the addback created from a reduction. Refer to <i>Apply Agent Percentage to Add Back Item</i> flag description within <a href="#">Reduction Template Setup</a> for more information. MOV-7278
ReductionTemplateHeader	Added <b>IsAddbackBasedOnAgentPercentage</b> . This column stores the flag set for the <i>Apply Agent Percentage to Add Back Item</i> setting with Reduction Template Setup. It instructs the application to evoke the Agent Percentage setting within the Add Back as Item Code section within the Reductions screen. Refer to <i>Apply Agent Percentage to Add Back Item</i> flag description within <a href="#">Reduction Template Setup</a> for more information. MOV-7278

## MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

## RELATED TOPIC:

[Schema Changes](#)

# Version 2024.25 Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

[System Requirements](#), [Hardware Requirements](#), and [Software Requirements](#) have been updated to reflect the current versions needed for optimal security and functionality with MoversSuite.

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

## Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

**NO CHANGES MADE TO THE RELEASE REQUIREMENTS IN THIS RELEASE**

# Version 2024.25 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

## QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

## Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

**NOTE:** The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:

[https://www.youtube.com/watch?v=Q\\_8VopNXVhE](https://www.youtube.com/watch?v=Q_8VopNXVhE)

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

## Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired.

On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.