

MoversSuite

by **EWS**

MoversSuite Version 2024.24

RELEASE DATE: November 25, 2024

Version 2024.24 Notices

IMPORTANT:

The Orders table has changed with this release. This change may affect custom reports and processes that you may have operated outside of MoversSuite.

Version 2024.24 Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
	New Product Feature	12
4	Release Enhancement	62
4	Release Fix	67
2	Schema Change (tables affected)	25
1	Admin Changes	18
	Standard Reports Affected	0

Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

New Topic Name	Status
BI Tool Export Report	NEW!
BI Tool Import Report	NEW!
BI Tool Pivot Report	NEW!
BI Tool Release Notes	NEW!
BI Tool Release Notes 2024 November	NEW!
MSWeb Navigation	NEW!

New Video

This section features the new video available within the Online Help at this release.

NO NEW VIDEOS WITH THIS RELEASE

Find all the latest videos through our [Training Center](#).

Version 2024.24 MoversSuite

This section lists the features, enhancements, and fixes added to MoversSuite and MoversSuite integrations.

Job Costing

ENHANCEMENT

Options add for commissions and third-party payables.

Companies wishing to incorporate more expenses into **Job Costing** for the evaluation of larger jobs can now access new options, which includes allowing commissions and third-party payables into their costing.

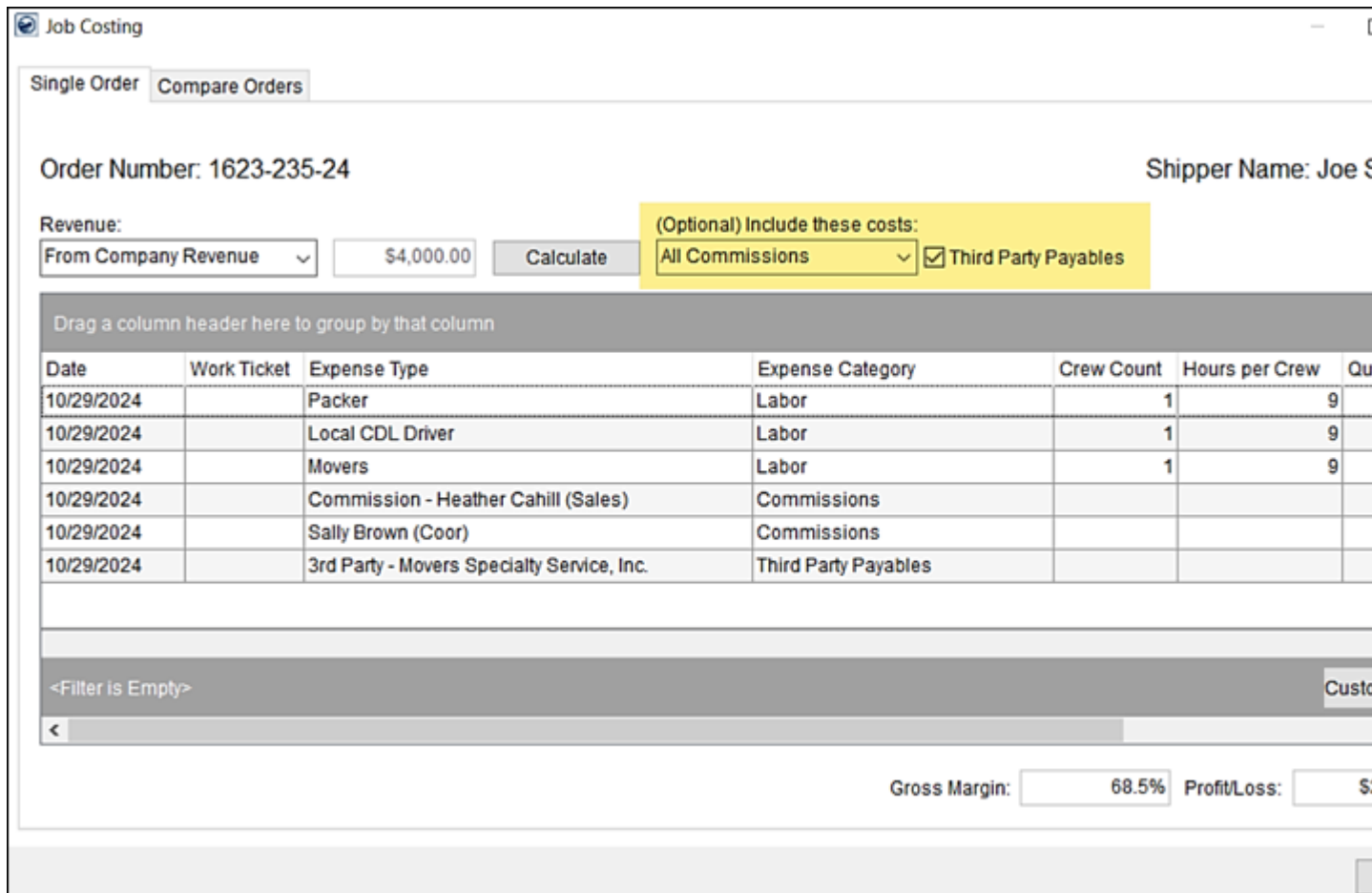
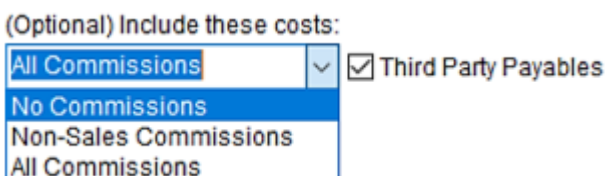


Figure 1: Job Costing Single Order screen.

When the **Revenue** source is “From Company Revenue” within the **Single Order** tab of **Job Costing**, the following options are available:



The following table describes each of these new options.

Option	Description
No Commissions	The default option is to not include commissions in costing.
Non-Sales Commissions	<p>Include commissions created for drivers, coordinators, and other non-salespeople in costing. These people are identified as having a commission on a Labor Type other than "Sales", such as "Coor", "% Comp Driver", etc.</p> <p>These items show under the Expense Category of "Commissions" along with the name of the user and their roles shown as the Expense Type, e.g., "Sally Brown (Coor)."</p>
All Commissions	<p>Include all commissions created on the order in costing. This includes commissions associated with any Labor Type, including "Sales."</p> <p>These items show under the Expense Category of "Commissions" along with "Commission – " followed by the name of the user and their roles shown as the Expense Type, e.g., "Commission – Heather Cahill (Sales)."</p>
<input checked="" type="checkbox"/> Third Party Payables	<p>Checking this option instructs the application to include all revenue payables in costing. These are created through the Add Third Party Item (Revenue Entry) dialog (Add Item > Third Party through the Transactions tab).</p> <p>These items show under an Expense Category of "Third Party Payables" along with "3rd Party – " followed by the name of the vendor as the Expense Type.</p> <p>NOTE:</p> <p>If you record these payables now using Third Party Services (available through the Billing Information tab), you may need to evaluate which option you choose for costing: Either utilize Third Party Payable or Third Party Services, since they both factoring into costing. Third Party Payables associate to revenue whereas Third Party Services do not. Refer to Third Party Services and Add Third Party Item (Revenue Entry) for details on each.</p>

Change Summary

New options available in [Job Costing](#) to include commissions and third-party payables.

The `Orders` table in the database was updated to include two new flags: `IncludeCommissionExpenses` and `IncludeThirdPartyPayables`.

RELATED TOPICS:

[Job Costing](#)

[Single Order](#)

[Transactions](#)

[Add Revenue Commission](#)

[Add Third Party Item](#)

[Version 2024.24 Database Changes](#)

INTERNAL REFERENCE: MOV-7305

AR Collections Inquiry

ENHANCEMENT

Additional data added to the grid.

Three new columns have been added to the **AR Collections Inquiry** grid. They include **Order Status**, **Revenue Clerk**, and **Commodity**.

The screenshot shows the 'AR Collections Inquiry' window. At the top, there are search filters for 'Collections Information' including Customer Class, Customer, Branch, Authority, National Account, Aging Date Type, and Salesperson. Below the filters is a 'Search' button. The main area contains a data grid with columns: Customer, Order Number, Invoice Number, National Account, Factored, Order Status, Revenue Clerk, and Commodity. Two rows are visible in the grid, both with 'Booked' status and 'Josie Williams' as the Revenue Clerk. A '<Filter is Empty>' message is shown at the bottom of the grid, along with a 'Customize...' button. A 'Done' button is located at the bottom right of the window.

Figure 2: AR Collections Inquiry screen.

These columns can be grouped, sorted, and filtered as with all columns in this grid. These new columns also are included in the **Export To** options for additional reporting needs.

The sources of the new columns are noted below.

Column	MoversSuite Field Location
Order Status	MSS Order Status available through the Order-Level Functions.
Revenue Clerk	Revenue Clerk managed through Billing Information and Order Information (Revenue Entry) tabs.

Commodity	Revenue Clerk managed through Move Information , Job Information , and Order Information (Revenue Entry) tabs.
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Change Summary

Order Status, Revenue Clerk, and Commodity add to columns available to the [AR Collections Inquiry](#) screen.

RELATED TOPICS:

[AR Collections Inquiry](#)

INTERNAL REFERENCE: MOV-6091

MSCrew

Updates within [MSCrew](#) within the two versions are as follows:

The latest iOS version is [MSCrew iOS 2.16](#) and the updates for that version are:

ENHANCEMENT

The Punch IN/Out process has been updated to be more efficient and reduce errors. If the “Is Crew Time Locked” flag is set and crew presses “Punch In” or “Punch Out,” a confirmation message appears. The confirmation message reads: Do you wish to punch in (or out) from this service?” Clicking Yes or No makes sure the request is completed.

BUG

When the ability to delete a punch was added to the MoversSuite desktop side, refreshes started from the Jobs tab were not removing deleted punch(es) from the job. For example, if there are two punches on a job and one is deleted, two were still showing on the job. With this fix, refreshes from Jobs will remove deleted punches. Deleted punches will also be removed when you log out and then log back in.

BUG

Names are no longer being cutoff when assigning through Assigned Crew.

INTERNAL REFERENCE: MOV-7260, MOV-7315, MOV-7310

The latest version for Android is [MSCrew Android 2.3](#) and the updates for that version are:

BUG

Names of temporary worker(s) are now showing on Job Summary. Previously, temporary workers had a “-” listing, instead of their name(s).

INTERNAL REFERENCE: MOV-7291, MOV-7315

BI Tool

New Release!

RELEASE DATE: November 20, 2024

Find the most recent update details and information within [BI Tool Release Notes 2024 November](#).

Versions include: EnterpriseBI: 24.3.1.885
Jonas Browser: 24.3.1.319
Webservers: 24.3.1.369

#	Change Summary
1	New BI Tool Feature
3	New BI Tool Enhancements
1	BI Tool Release Fix

Please visit [BI Tool Release Notes](#) for other details and instructions relating to new releases.

INTERNAL REFERENCES: MOV-6509, MOV-6510, MOV-7380

Version 2024.24 MoversSuite Administration

This section lists the improvements made within [MoversSuite Administration](#) - also known as the [Admin Tool](#).

Setup Customers By Class

BUG

“Required Field” highlighted and save confirmation added.

Users were unsure which settings within [Setup Customers By Class](#) were required until they pressed Save, and then received an error. Now there is a red border around **Customer Class** to signify that it is required.

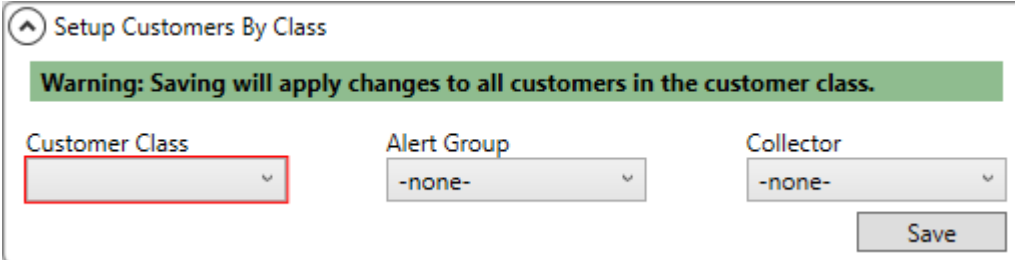


Figure 3: Setup Customers By Class.

As an added safety feature, a confirmation dialog now appears confirming the update when Save is pressed.

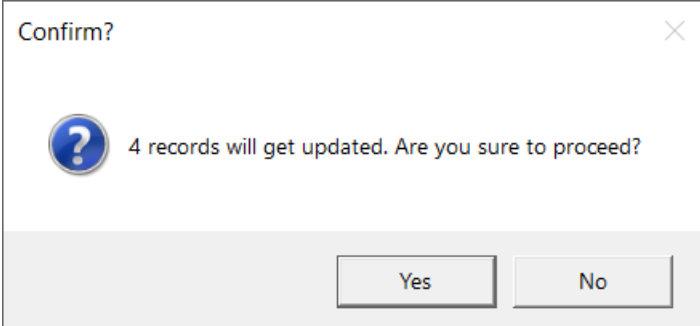


Figure 4: Save confirmation.

The count of classes to be updated is included within the prompt message, e.g., “4 records will get updated...”

RELATED TOPICS:

[Setup Customers By Class](#)
[AR Credit & Collections](#)
[AR Collections Inquiry](#)

INTERNAL REFERENCE: MOV-1054

Version 2024.24 MSWeb

This section lists the features, enhancements, and fixes made to MSWeb.

Local Services

ENHANCEMENT

Service selector allows for more navigation options.

You can now use the tab and arrow keys to navigate to the **Service** setting on a Local Service in MSWeb. This includes the ability to scroll through the menu options using these keys, too.

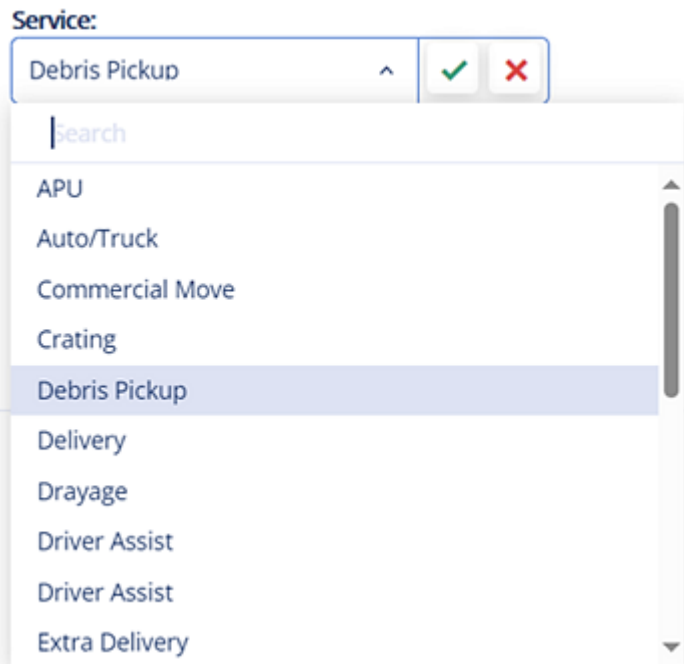


Figure 5: Service selector within MSWeb Local Services.

Prior to this fix, users could not access this setting using the tab or arrow keys.

Note that you can use the following common keyboards keys and keystrokes to navigate within MSWeb.

Key or Keystroke	MoversSuite Field Location
Tab	Can tab forward through fields and their options using the Tab key. Tab also acts like an Enter key when an option is highlighted.
Shift + Tab	Same as Tab but navigates backwards through the settings or options.
Esc	You can press the Esc key to close out of dialog or submenu.
Enter	Pressing Enter allows you to submit a selected entry and close out of submenu. It can also open a submenu when the option is highlighted on the screen.
Arrows	You can use the arrow keys to scroll through most field options. For example, use the up and down arrows to scroll through a list of services.

Space Bar	The space bar can be used to tick checkbox type options.
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These keyboard keys and keystrokes are listed within the new [MSWeb Navigation](#) topic for reference.

RELATED TOPICS:

[MSWeb Local Services](#)

[MSWeb Navigation](#)

INTERNAL REFERENCE: MOV-6723

Version 2024.24 Database Changes

The following table lists the latest changes made to the MoversSuite database.

Table	Change
Orders	Added IncludeCommissionExpenses . New flag indicating that the user requested to include commissions in Job Costing when the Revenue type is <i>From Company Revenue</i> . (MOV-7305)
	Added IncludeThirdPartyPayables . New flag indicating that the user requested to include third-party payables in Job Costing when the Revenue type is <i>From Company Revenue</i> . (MOV-7305)

MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Version 2024.24 Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

[System Requirements](#), [Hardware Requirements](#), and [Software Requirements](#) have been updated to reflect the current versions needed for optimal security and functionality with MoversSuite.

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

NO CHANGES MADE TO THE RELEASE REQUIREMENTS IN THIS RELEASE

Version 2024.24 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:

https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired.

On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.