

Customer Town Hall

Spring 2025

MoversSuite
by **EWS**

*MoversSuite***Warehouse**
by **EWS**

Web **MoversSuite**
by **EWS**

*MoversSuite***O&ISales**
by **EWS**

*MoversSuite***Crew**
by **EWS**


TechMate
INTERNATIONAL

Agenda

- Message from Darla...
- What's new for each product...
- What's in the works...
- Open Q&A session...

2025 User Conference

Registration is open!

See chat for a link to the conference page that includes conference registration and hotel booking details along with class list.

When: Monday, Sept 15 – Wednesday, Sept 17

Where: Red Rock Casino in Las Vegas, Nevada

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2025 User Conference

MoversSuite Classes Include:

- Admin Tool
- Best Practices
- MoversSuite Overview
- MSWeb Overview
- Management Reporter
- EnterpriseBI

2025 User Conference

Other Classes Include:

- MSWarehouse Overview
- MSCrew Overview
- MS O&I Sales Overview
- GP Best Practices
- GP to Xledger
- XLedger

MoversSuite Update

MoversSuite
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What's new in MoversSuite...

Production Release:

- 2025.12 (now)
- 2023.20 (last town hall)

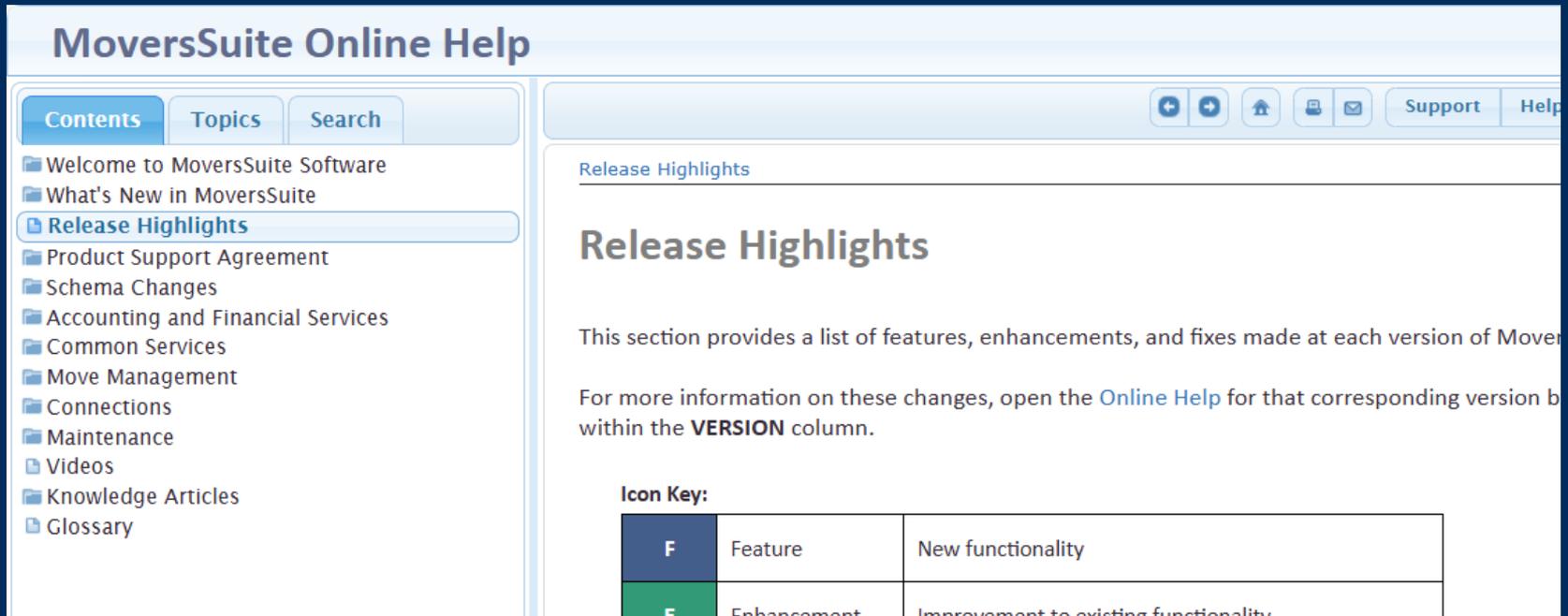
What's new in MoversSuite...

Production Release:

- **2025.12 (now)**
- **2023.20 (last town hall)**

Item	Count
Releases:	45
New Product Features:	31
Enhancements:	103
Fixes:	124
Database Changes:	169
Admin Changes:	41

What's new in MoversSuite...



The screenshot shows the 'MoversSuite Online Help' interface. On the left is a navigation menu with categories like 'Welcome to MoversSuite Software', 'What's New in MoversSuite', 'Release Highlights', 'Product Support Agreement', 'Schema Changes', 'Accounting and Financial Services', 'Common Services', 'Move Management', 'Connections', 'Maintenance', 'Videos', 'Knowledge Articles', and 'Glossary'. The 'Release Highlights' section is selected. The main content area has a 'Release Highlights' header and a sub-header 'Release Highlights'. Below this, there is introductory text: 'This section provides a list of features, enhancements, and fixes made at each version of Mover...' and 'For more information on these changes, open the Online Help for that corresponding version b... within the VERSION column.' An 'Icon Key' table is also visible.

Icon Key:		
F	Feature	New functionality
E	Enhancement	Improvement to existing functionality

Find the latest Online Help at ewsgroup.com/support

What's new in MoversSuite...

MoversSuite Online Help

Contents Topics Search

- Welcome to MoversSuite Software
- What's New in MoversSuite
- Release Highlights**
- Product Support Agreement
- Schema Changes
- Accounting and Financial Services
- Common Services
- Move Management
- Connections
- Maintenance
- Videos
- Knowledge Articles
- Glossary

2025 Releases

VERSION	HIGHLIGHT
2025.12	<p>Release Date: June 9, 2025</p> <p> MSWeb Tasks MSWeb Task Filters</p> <p> AlternateBillTo table is being removed (MOV-7341)</p> <p>MSWeb:</p> <p> Messages: Global Messages is now available! (MOV-7510)</p> <p> Tasks: Global level Tasks is now available! (MOV-7032)</p> <p> General Functionality: Label standardization throughout MSWeb. (MOV-7352)</p> <p> Local Services: Error message now reads "Please select one or more valid dates." (MOV-6772)</p>
2025.11	<p>Release Date: May 26, 2025</p> <p> AlternateBillTo table is being removed (MOV-7341)</p>

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What's new in MoversSuite...

MSWeb

Videos on MSWeb, the online version of MoversSuite.

- [MSWeb Overview and Navigating](#)
- [MSWeb Create Order](#)
- [MSWeb Local Services](#)
- [MSWeb Messages](#) **NEW**
- [MSWeb Online Help Tips](#)
- [MSWeb Tasks](#) **NEW**
- [MSWeb Tasks Filtering](#) **NEW**

[Top of Page](#)

Find the latest videos at ewsgroup.com/training-center

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What's new in MoversSuite...

Products ▾ Compare Help Center ▾ Share Your Screen Contact [BOOK A DEMO](#)

Contact Support

Our Support Team consists of dedicated professionals with industry knowledge waiting to help you with any issue or question that may arise.

- [Share Your Screen](#)
- [Schedule MoversSuite Upgrade](#)
- [Schedule Dynamics GP Upgrade](#)

Latest Release Information

Read about the new features and improvements made to each of the core MoversSuite products: MoversSuite, MSWeb, and MSCrew.

- [Online Help](#)
- [List of All Releases](#)
- [Product Suggestions](#)
- [Developer Community](#)

Support Resources

Here is what is available to you for making product suggestions, training videos, finding answers to commonly asked questions, and more.

- [Training Center](#)
- [Frequently Asked Questions](#)
- [Customer Town Hall](#)
- [W-2 Wage and Tax Guide](#)
- [Microsoft Dynamics GP: 1099 IRS changes to expect for 2023 filing](#)

[Help Desk Login](#) [Release Information](#) [Online Help](#)

Search... 

What's new in MoversSuite...

Electronic and Online Payments

- Support for CSIPay Pyxis with pre-authorizations (2023.25 and 2024.03)
- New Electronic Payments menu (2023.25)
- Support for Remedy authorizations and cc captures (2024.02)
- Additional processing options added to Online Payments screen (2024.06)
- Remedy Merchant portal access to Customer Number and Order Number (2024.19)

What's new in MoversSuite...

Unigroup Integration

- Additional Quotes-to-Go data sent to SugarCRM (2023.25)
- Incomplete Rating Downloads no longer processed (2024.17)
- Many fixes around Rating Download

What's new in MoversSuite...

Atlas Integration

- AtlasNet Document upload and download (2024.10, 2024.14)
- Atlas Rating Import (2024.05)
- Atlas Financial View available (2025.07)
- Previous order recognized in MoversSuite (2024.22)

What's new in MoversSuite...

Other External Connections

- Third Party Applications Menu opened up to webhooks (2023.21)
- Many updates for Arrivy, Comdata, PayCom, Quickbooks, Roadload, and Sirva

What's new in MoversSuite...

Revenue Entry

- Transactions no longer generate for On Hold or Inactive customers (2024.21)
- Created by and Finalized by user information shows in Commissions screen (2024.26)
- Commission Statement locking (2025.03)
- Add back reduction based on Agent Percentage (2024.25)

What's new in MoversSuite...

Local Dispatch

- Crew and Equipment assignments can be required (2024.07)
- Change service email includes change summary (2024.06)
- Seniority Position added (2024.11)

Long Distance Dispatch

- LD Dispatcher as email recipient (2023.24)
- Current driver added to Billing Information (2024.23)
- All driver changes show in Order History (2024.23)
- Trip changes logged to Order History (2024.23)

What's new in MoversSuite...

Upgrade Process Improvements

- Reports table includes Report Server information (2023.23)
- Update DB Version and Build Number at each step of upgrade (2023.24)
- Improved internal tools including the upgrade process for EWS Hosted

Other Improvements

- Document Management Save As (2024.15)
- Commission and third-party payable options added to Job Costing (2024.24)

What's new in MoversSuite...

Business Intelligence

- Scores of new fields available as well as several new views
- EnterpriseBI updated to improved release rollout along with many updates

Administration

- Inactive Customer category available to Credit Warning Lockdown (2024.21)
- Order Status can be Inactive (2024.06)
- Mass update of all Rate Plans (2024.11)
- Rate Plan updates added to Admin History (2024.21)

What's new in MSWeb...

- Create Duplicate Order (2023.25)
- Account Profiles (2024.15)
- Send Email (2025.07)
- Tasks (2025.07 and 2025.12)
- Messaging (2025.10 and 2025.12)

What's new in MSCrew...

- Delete punch option available through Mobile Crew Time (2024.23)
- Reporting and start details added (2024.12)
- Document image defaults correctly (2024.12)
- Total hours worked on Punch screens (2024.18) with clearing these manually (2025.11)
- Option to punch in/out without extra screen (2025.11)
- Additional Activities can only punch in/out on same day (2025.11)

What is being developed now...

XLedger:

Planning migration for existing GP customers in 2026

MSWeb:

Complete Coordinator persona, which includes Quotes, O&I, International, Local Dispatch, and more

Sirva Revenue Imports

Request access to the **Future of MoversSuite** page

TechMate Update



What's new in TechMate...

- Released a version of LoadMate suitable for Military needs
- Automated sending rated jobs from iPad SalesMate directly into MoversSuite
- Multiple enhancements regarding Local and Intra tariff (on iPad)



What's planned for TechMate...

Developing FirstMate Pro

- Using latest technology
- Includes consolidating web rating to single web service
- Updated look and feel

Adding ability from LoadMate to send documents directly to MoversSuite



MSWhse Update

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What's new for MSWhse...

Kitting Capabilities:

Organize and track grouped items as single units, streamlining complex FF&E projects.

Revenue Reporting by Storage Volume:

Generate detailed revenue insights by square foot and cubic foot, enhancing profitability analysis.

MSWhse Online Help

Refer to mswhse.com

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What's in progress for MSWhse...

User-Defined Fields (UDFs):

Add custom fields for tailored data capture to match your warehouse's unique operational needs.

Enhanced Warehouse Receiving Reports:

New allowing photo-embedded reports for clear documentation and visual verification.

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MSO&I Sales Update

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Project features for MSO&ISales...

- Windows and iOS Application for every user. With Live Sync between devices.
- API to Send Moves into MoversSuite / including
 - Move Details, Contacts, Locations, Operational Plan
 - Custom Proposal Options
 - Quote Details (Can be imported for billing)
 - Local Services (Move Crew, Trucks, Equipment and Materials)

MSO&ISales
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What's planned for MSO&ISales...

- Currently updating product from Xamarin to .Net Maui and the database from Realm DB to SQL due to the sunsetting of Xamarin and Realm
- Sending Quotes into Document Management
- Opening API for other platforms

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Website coming soon...


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What's on your mind?