

MoversSuite

by **EWS**

MoversSuite Version 2024.14

RELEASE DATE: July 8, 2024

Version 2024.14 Notices

New Known Issue

The new issue is regarding Unigroup Rating Downloads. See [Version 2024.14 Known Issues](#) for details.

New Format for Release Information

To better present the information on our numerous products, the release notes' have been reorganized into the following categories: MoversSuite, MoversSuite Administration, and MSWeb. Within those categories, the Features, Enhancements, and Bugs will be identified with these icons:



Version 2024.14 Summary

The following table contains the counts of the following items related to this release, as well as Year-to-Date totals.

#	Change Summary	YTD #
2	New Product Feature	8
1	Release Enhancement	31
1	Release Fix	42
	Schema Change (tables affected)	14
	Admin Changes	11
	Standard Reports Affected	0

Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:

[Open the Online Support Page](#)

[Access our Product Feedback Site](#)

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

Topic	Update:
MSWeb Account Profile	Topic updated for new Account Profile page.

New Video

This section features the new video available within the Online Help at this release.

NO NEW VIDEOS WITH THIS RELEASE.

Find all the latest videos through our [Training Center](#).

Version 2024.14 MoversSuite

This section lists the features, enhancements, and fixes added to MoversSuite and MoversSuite integrations.

Atlas Integration FEATURE

All documents associated to an AtlasNet order can be downloaded.

This new feature allows Agents to be able to download all Atlas documents - documents added before and after their assignment to the order. Previously, Agents only received Atlas documents that were added *after* the Agent was assigned. Note that all documents show from all segment orders show under each order. MoversSuite also prevent duplicate documents from being returned to AtlasNet.

To ensure that you have the latest documents on an order, you can utilize the **Pull AtlasNET Documents** button within the **Document Management** Viewer. This option verifies that all documents from AtlasNET are set on the order. This includes any document added after your agency was assigned to the order in Atlas.

To discern MoversSuite documents from AtlasNet, the document name of files coming down from AtlasNet will include the AtlasNet document identifier within parentheses within the document name. For example, you may see something like Bingo Card (Syn32800931).pdf come down. Where document identifier is the "Syn32800931" reference. EWS Group recommends not updating or removing this reference.

Refer to [Atlas Integration](#) for more information.

INTERNAL REFERENCE: MOV-7185

Internal Tools BUG

CreatedBy not set correctly on a Local Service view and function.

A view and function that reference the **Local Services** table have been updated to correctly set the CreatedBy column. This references the users that created the Local Service. This view and function are referenced only by external applications.

INTERNAL REFERENCE: MOV-7202, MOV-6790

Version 2024.14 MoversSuite Administration

This section lists the improvements made within [MoversSuite Administration](#) - also known as the [Admin Tool](#).

NO MOVERSSUITE ADMINISTRATION CHANGES IN THIS RELEASE.

Version 2024.14 MSWeb

This section lists the features, enhancements, and fixes made to MSWeb.

Account Profile FEATURE

Account Profile has been added to MSWeb!

The Account Profile page is now available in MSWeb. You can access this new page through the left-hand navigation when viewing an order ([MSWeb Navigation Menu](#) > Account Profile).

Orders > Account Profile

Order Number: 1623-236-24 | Customer Name: Joe Shipper | Order Status: Booked | Shipment Status: None | Branch: 1623

ACCOUNT PROFILE

Account Profile: AQMEWS

General Notes: This is the account profile for the EWS own authority shipments.

CONTACTS

Primary	Name	Title	Phone	Mobile	Email	City	State
<input checked="" type="checkbox"/>	Evelyn Hawthorne	None	+1 (232) 651-6151	None	None	None	None
<input type="checkbox"/>	Liam Noor	None	+1 (234) 326-5161	None	None	None	None
<input type="checkbox"/>	Reeza Mercer	None	+1 (232) 426-6623 x12	None	None	None	None

SERVICES

Service	Status	Comment	Overriden By	Overriden On
3rd Parties	Call	None	None	None
Automobile	Call	None	None	None
Boat	Call	None	None	None
Bulkies	Call	None	None	None

From the Account Profile page, you can access the following information:

Account Profile

Set and update the profile assignment and see note attached to the profile.

Contacts

View the contacts associated with the profile along with setting the Primary contact.

Services

Manage any services associated with the profile, include the option to override services.

Documents

View any documents linked to the profile in this section. This section provides groupings and the option to open the individual documents.

Data for a profile is managed through [Account Profile Setup](#). See the [MSWeb Account Profile](#) topic for more information.

INTERNAL REFERENCE: MOV-6715

General Functionality ENHANCEMENT

Enhanced functionality improves download speed and new feature switch added.

Documents are no longer buffered when transfer the information from the database to the client-side. This will prevent scaling issues and create a more reliable request process.

A feature switch has now been included in MSWeb, which will allow certain functionality to be visible without affecting the production environment.

INTERNAL REFERENCE: MOV-7220, MOV-6968

Version 2024.14 Database Changes

This section lists any database (schema) changes made in this release.

NO SCHEMA CHANGES IN THIS RELEASE.

MOVERSSUITE DATABASE SCHEMA RESOURCES:

[Tables Listing](#)

[Documents Table Listing](#)

[Data Views Listing](#)

RELATED TOPIC:

[Schema Changes](#)

Version 2024.14 Release Requirements

For software compatibility for this version of MoversSuite, see [Software Compatibility](#).

For all requirements, see:

[System Requirements](#)

[Hardware Requirements](#)

[Software Requirements](#)

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

The [System Requirements](#), [Hardware Requirements](#), and [Software Requirements](#) have been updated to reflect the current versions needed for optimal security and functionality with MoversSuite.

Version 2024.14 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

For Unigroup agents only

When importing revenue on a Rating Send for selected agents, such as the Hauling Agent, and you choose the Import Selected Items Only option, MoversSuite is creating a single revenue group for Transportation and not the item. This issue started in 2024.12.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:

https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:

<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.

4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.