MoversSuite Version 2023 R12

RELEASE DATE: June 12, 2023

Version 2023 R12 Notices

New Information Alert

Each release update now includes a new table called **Documentation Changes**. Located on Version Summary, this table lists any new topics added to the Online Help within the release. The table will also list any topics that have been renamed.

Version 2023 R12 Summary

The following table contains the counts of the following items related to this release.

#	Change Summary
	New Product Feature
	Release Enhancement
1	Release Fix
	Schema Change (tables affected)
	Admin Changes
	Standard Reports Affected

Release Hyperlinks:

Printable Release Notes
System Requirements
Release Highlights

Other Hyperlinks:

Open the Online Support Page
Access our Product Feedback Site

Documentation Changes

This section features the topic name changes affected within the Online Help at this release.

Online Help Topic	Update
MSWeb Quick Find	New topic
Credit Card Error Codes	New topic

Version 2023 R12 Features

This section lists the features added to MoversSuite.

NO ENHANCEMENTS IN THIS RELEASE

Version 2023 R12 Enhancements

This section lists the enhancements added to MoversSuite.
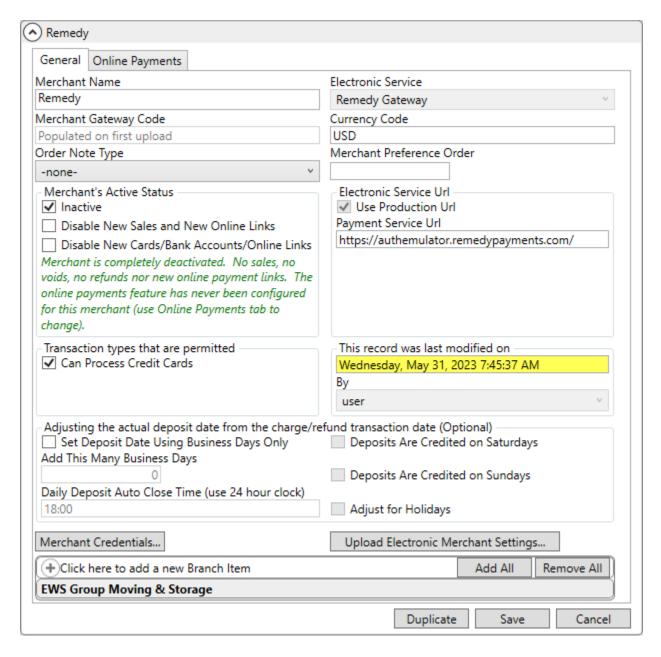
NO ENHANCEMENTS IN THIS RELEASE

Version 2023 R12 Fixes

This section lists the fixes made to MoversSuite.

Administration: Electronic Merchant Setup

When editing or added an Electronic Merchant record, connections could be lost.

This bug was specifically when a user was working within an Electronic Merchant Setup record then clicked to another setup area. When this happened, the field highlighted below would be cleared, which caused the connection to be lost.

INTERNAL REFERENCE: MOV-6879

Version 2023 R12 Database Changes

The following table lists changes made to the MoversSuite database for this release.

NO SCHEMA CHANGES IN THIS RELEASE

MOVERSSUITE DATABASE SCHEMA RESOURCES:
Tables Listing
Documents Table Listing
Data Views Listing

RELATED TOPIC:
Schema Changes

Version 2023 R12 Release Requirements

For software compatibility for this version of MoversSuite, see Software Compatibility.

For all requirements, see:
> System Requirements
> Hardware Requirements
> Software Requirements

Recent Changes

This section lists changes to the requirements that affect this specific version of MoversSuite.

NO RECENT CHANGES TO RELEASE REQUIREMENTS

Version 2023 R12 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to this blog for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

> **NOTE:** The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:
> https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:
https://support.microsoft.com/en-us/help/13768/desktop-themes-featured

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.