

MoversSuite

by **EWS**

MoversSuite Version 2023 R06

RELEASE DATE: March 20, 2023

Version 2023 R06 Notices

New Information Alert

Each release update now includes a new table called **Documentation Changes**. Located on Version Summary, this table lists any new topics added to the Online Help within the release. The table will also list any topics that have been renamed.

Version 2023 R06 Summary

The following table contains the counts of the following items related to this release.

| # | Change Summary |
|---|---------------------------------|
| | New Product Feature |
| 3 | Release Enhancement |
| 1 | Release Fix |
| | Schema Change (tables affected) |
| | Admin Changes |
| | Standard Reports Affected |

Release Hyperlinks:

[Printable Release Notes](#)

[System Requirements](#)

[Release Highlights](#)

Other Hyperlinks:[Open the Online Support Page](#)[Access our Product Feedback Site](#)**Documentation Changes**

This section features the topic name changes affected within the Online Help at this release.

| Online Help Topic | Update |
|--|---|
| MSWeb Move Information (Create Order) | Renamed. Previously <i>MSWeb Move Information</i> |
| MSWeb Move Information | New topic |
| MSWeb Online Help Tips | New topic |
| MSWeb Order Details | New topic |
| MSWeb Order Information | New topic |
| MSWeb Order Information (Create Order) | Renamed. Previously <i>MSWeb Move Information</i> |

Version 2023 R06 Features

This section lists the features added to MoversSuite.

NO FEATURES IN THIS RELEASE

Version 2023 R06 Enhancements

This section lists the enhancements added to MoversSuite.

Administration: Administration

Inactivate an Equipment Type with the new Inactive option.

When an Equipment Type is no longer needed, it can now be marked as inactive. Checking the new *Inactive* option on an Equipment Type record will remove that Equipment Type from being available in areas such as: [Equipment Setup](#), [Assign and Remove Equipment](#), [Capacity Planning](#), [Job Costing](#), [Local Dispatch](#), [Local Services](#), and [Long Distance Dispatch](#).

From Administration > Administration > Equipment Type, check the Inactive option and click Save to inactivate the Equipment Type. Saving an Equipment Type record as inactive will also remove the record from the default listing of Equipment Types records within Administration > Administration > Equipment Type.

The screenshot shows a form titled "Dump Truck" with the following fields and controls:

- Equipment Type Description:** Text input field containing "Dump Truck".
- Item Code:** Dropdown menu showing "-none-".
- Average Cost:** Text input field.
- Capacity Bucket:** Dropdown menu showing "-none-".
- Hours Available Daily:** Text input field.
- Dispatch based on quantity:** Unchecked checkbox.
- Inactive:** Checked checkbox, highlighted with an orange border.
- Buttons:** Duplicate, Delete, Save, and Cancel.

Figure 1: Example of Equipment Type record

To list active and inactive Equipment Type records, click the Mass Record Selection Options drop-down selector in the upper right corner of the [Equipment Type Setup](#), as shown in *Error! Reference source not found.*, to open the menu. Choose *Show All Items* and all Equipment Type records will be shown.

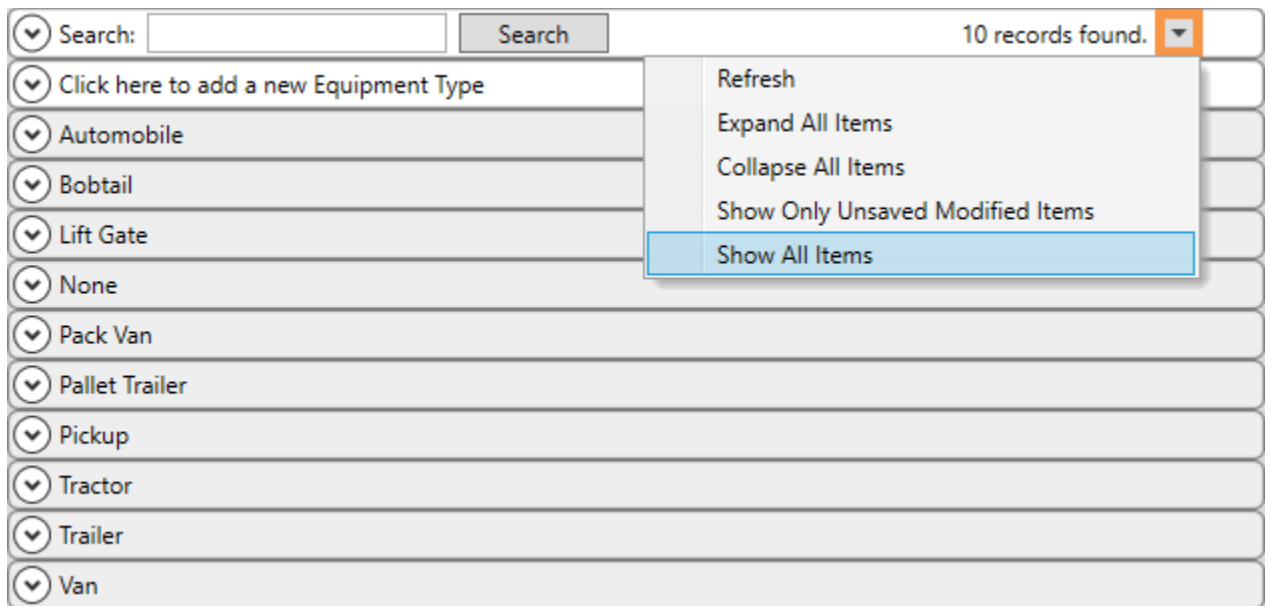


Figure 2: Mass Record Selection Options dropdown

RELATED TOPIC:

[Equipment Setup](#)

[Equipment Type Setup](#)

INTERNAL REFERENCE:

MOV-2358

Document Viewer

File size capability has increased to 50MB.

Document Management can now handle files with a size of up to 50 MB. Previously, the maximum file size allowed was 26MB. This larger file size accommodates video surveying and other larger type files. Each file size is noted as shown in Figure 3. The maximum file size allowed for documents that are "Available To MSCrew" must not exceed 26MB.

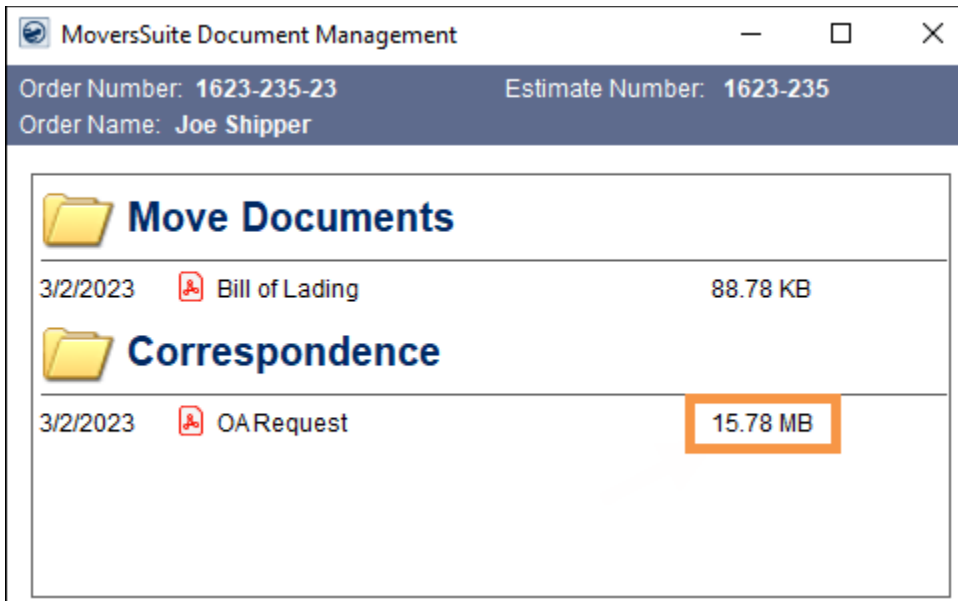


Figure 3: File Size is now indicated within Document Management

INTERNAL REFERENCE:
MOV-6697

BI Tool

Four new columns are available within the Commission State Detail view.

The columns listed have been added to the Commission Statement Detail view as indicated in the table below:

| BI Tool: Category | BI Tool: View | New Column | Data Location |
|-------------------|-----------------------------|---------------|--|
| Dispatch | Commission Statement Detail | TypeOfMove | Move Information tab > Type of Move |
| | | Commodity | Move Information tab > Commodity |
| | | AuthorityType | Move Information tab > Authority |
| | | LeadSource | Name, Address, Phone tab > Lead Source |

INTERNAL REFERENCE:
MOV-6690

Version 2023 R06 Fixes

This section lists the fixes made to MoversSuite.

Forms Designer

Locations Address set within the Local Services (Office & Industrial) are available to the Local Service Address (Office & Industrial) Forms Designer.

The **Local Service Address (Office & Industrial)** bookmark now displays what is set for the Origin Location and Destination Location on the service. Prior to this fix, the addresses referenced for this bookmark were the address defined as the Origin and Destination set within the [Contacts and Locations](#) tab.

The screenshot shows the 'Add Local Service' form with the following fields and options:

- Operational Plan: Enter new Operational Plan
- Radio buttons: Existing (unselected), New (selected)
- Service: [Dropdown menu]
- Weight(lbs): 0
- Radio buttons: Origin (selected), Destination (unselected)
- CPU: [Button]
- Service Date: [Dropdown menu] Options: [Button]
- Is Placeholder:
- Service Time: [Dropdown menu] thru [Dropdown menu]
- Branch: EWS Group Moving & Storage
- Difficulty Factor: 1 Calculate: [Button] Hours Drive One Way: 0.25
- Crew: 2 Hrs/Man: 0.50 Total Hours Required: 1.00
- Buttons: Labor Request, Equipment Request, Additional Locations
- Service Instructions: Last Edited: By: [Text area]
- Origin Location: Bob's Warehouse
- Destination Location: [Dropdown menu] Add Location: [Button]

| | | |
|-----------------|---------------------|---------------------|
| Bob's Warehouse | 123 Main Street | Colorado Springs CC |
| Zoup! | 555 Rosy Road | Colorado Springs CC |
| Sam's Club | 1001 Industrial Way | Colorado Springs CC |

Figure 4: Locations within Add Location Service

INTERNAL REFERENCE:
MOV-6011

Version 2023 R06 Database Changes

The following table lists changes made to the MoversSuite database for this release.

NO DATABASE CHANGES IN THIS RELEASE

SCHEMA RESOURCES:

[View Document Database Tables \(2023R06\)](#)

[View Data Views \(2023R06\)](#)

RELATED TOPIC:

[Schema Changes](#)

Version 2023 R06 Release Requirements

Please refer to the following information regarding the hardware and software required to support MoversSuite and related systems.

View the [MoversSuite System Compatibility](#) topic for a list of products that are compatible with MoversSuite.

Refer to the [System Requirements](#) section for a complete list of hardware and software requirements.

Recent Changes

This section lists recent changes to the requirements that affect this version of MoversSuite.

Microsoft Windows 11 Compatibility

As of MoversSuite 121 R18, MoversSuite is compatible with Microsoft Windows 11.

Refer to our [System Requirements](#) for more information on the hardware and software compatible with MoversSuite.

Microsoft Windows Server 2016 Compatibility

As of MoversSuite 2017 R04, MoversSuite is compatible with Microsoft Windows Server 2016.

Refer to our [System Requirements](#) for more information on the hardware and software compatible with MoversSuite.

Please contact our [EWS Sales](#) team to discuss upgrade options.

Microsoft SQL Server 2016 Compatibility

As of MoversSuite 2017 R04, the MoversSuite development environment is compatible with Microsoft SQL Server 2016.

Refer to our [System Requirements](#) for more information on the hardware and software compatible with MoversSuite.

Please contact our [EWS Sales](#) team to discuss upgrade options.

Dynamics GP Requirements

MoversSuite is compatible with the following:

- Microsoft Dynamics GP 18 series (with custom code for correct series) (**)
- Microsoft Dynamics GP 2016 R2 (with ATIP Build 16.0.2) (*)

- ** - Microsoft SQL Server 2014 or higher is required
- * - Microsoft SQL Server 2012 or higher is required

Additional considerations can be found by viewing the information available in the following links:

[System Requirements for Microsoft Dynamics GP 2018](#)
[System Requirements for Microsoft Dynamics GP 2016](#)

Browser Version Requirements for QuickBooks Online Connection Authorization

Due to security requirements, only Chromium-based embedded browsers such as Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported for QuickBooks Online Connection Authorization screens. This is for the users who first turn on the QuickBooks feature or who have not used the feature in a long while. Refer to this blog for further details on changes made.

The Internet Explorer 11-based embedded browsers are not compatible for the authorization purpose.

Browser Security Requirements for Credit Card Payments

With recent changes to support TLS 1.2 encryption protocol enforced by the credit card and banking industries, your internet browser must support TLS 1.2 encryption to process [Electronic and Online Payments](#). Refer to the [Browser Security Settings](#) topic for more information on this requirement on how to test your browser.

Windows Domain Authentication to log into MoversSuite

With the release of MoversSuite Version 2017 R08, you get the ability to open MoversSuite by using the credentials you enter when logging into your Windows environment. MoversSuite references the user identity associated to your Windows account to retrieve your MoversSuite login information. Then, when you launch MoversSuite or MoversSuite Administration, it opens without you having to enter your MoversSuite username and password.



If your company is not utilizing Windows Domain Authentication, then you will be unable to upgrade to version 2017 R08 or later. (8638)

IBM MQ Client 8.0.0.X

For all UniGroup agents, UniGroup requires IBM MQ Client 8.0.0.X. If you upgrade on your own and want to download this latest version of IBM MQ Client, then you can do so through this link: <http://www-01.ibm.com/support/docview.wss?uid=swg24037500#1>.

Version 2023 R06 Known Issues

The following issues are problems that may affect your decision to upgrade to this version of MoversSuite. The following issues are not resolved for this release.

QuickBooks Support for IE11 Deprecating for Authorization Screens (September 8, 2020)

Due to security requirements, starting Sept. 8, 2020, only Chromium-based embedded browsers will be supported for **QuickBooks Online Connection Authorization** screens and Internet Explorer 11-based embedded browsers will no longer work.

For authorization process in MoversSuite, the previous two versions of Google Chrome, Mozilla Firefox, Microsoft Edge, and Safari (11+) are supported. This is for the users who first turn the QuickBooks feature on. Or, in case, the feature is being used after a long while. Refer to [this blog](#) for further details on changes made.

Supported Windows Themes

Related to the scaling issue (listed below), MoversSuite recommends that if your client server is on Windows 10, that you avoid using themes developed for earlier versions of Windows. In other words, please load and use themes developed for the current version of Windows that you are on.

NOTE: The Aero theme works well with Windows Server 2008 R2. Reference the following video as a guide to installing the theme service and theme itself:
https://www.youtube.com/watch?v=Q_8VopNXVhE

Here is a link to additional information on Desktop Themes:
<https://support.microsoft.com/en-us/help/13768/desktop-themes-featured>

Screen scaling not available with MoversSuite

With the advances in screen size and resolution, many underlying applications are not able to deal with all the variations in configurations available to the variety of high definition (HD) screens, such as not being able to read field labels, etc. Due to this limitation, MoversSuite cannot scale as desired in all situations. **UPDATE:** With the release of MoversSuite 2018 R15, a solution has been implemented to address many of the issues involving scaling. (3705, 4114)

Until there is a better solution to scaling, EWS Group recommends that if you experience scaling problems with the MoversSuite application keep the size of your application to 100% and change the resolution as desired. On Windows machines, you can verify and/or update the display settings as follows:

1. Right-click somewhere on your desktop and select **Display Settings**
2. Set the **Change the size of text, apps, and other items** to 100%.
3. Click on **Apply** to save the changes.
4. Click on **Advanced display settings**.
5. Make changes to the **Resolution** as needed.
6. Click on **Apply** to save the changes.
7. Close the screen by pressing the **X** in the upper right-hand corner of the screen.